

Meeting the needs of Primary and Secondary Schools

Despite shrinking budgets, schools are under heightened pressure to improve overall communications, school safety, parental involvement and teacher quality, ultimately for the purpose of improving student outcomes. Mitel® Education Solutions supports the delivery of voice, video and data over a single high-speed network enabling schools to build a 21st century IT infrastructure that provides advanced IP-based integrated communications platforms, the industry's widest portfolio of IP phones, and a broad range of complementary applications, including conferencing and collaboration, messaging, wireless, security monitoring, and mobility to help schools meet and exceed today's challenges.

Leverage the Value of Investment in IP

Mitel Education Solutions portfolio enables schools to leverage their existing data infrastructure to drive network costs down and cost-effectively deploy telephones in classrooms. Mitel's solution architecture also enables you to lower your network management costs by moving communications to a single network environment and provides the ability to share applications across the entire network thereby cost-effectively enabling features and functionality that previously might have not been available or affordable.



Mitel Education Solutions enable you to integrate IP-based communications and collaboration solutions into your existing system when it is most appropriate for you (which alone can account for up to 70 percent capital expenditure savings over a “rip and replace” approach). You can also eliminate Centrex and inter-district long distance charges (calls and faxes) which yields substantial infrastructure cost-savings. With a single, centrally managed district-wide IP voice solution in place, you eliminate upkeep costs on aging and disparate equipment. Furthermore an IP-based communications solution also enables you to collapse your cabling infrastructure, resulting in 35 percent to 45 percent capital cost savings in the case of a new construction.

Increasing Administrative Efficiencies and Service Levels Through Advanced Telephony and Applications

Integrated Messaging enables teachers and principals to be more productive and responsive to time sensitive inquiries. Multi-Language School Auto Attendant improves administrative operating efficiencies and 24/7/365 accessibility. Multi-language capability ensures limited-English proficient callers can access critical school information and resources.

Conferencing and Collaboration enables school administrative staff to better manage communications with Presence and Availability Management, Rules-based Call Routing and Secure Chat. It also facilitates meetings between schools, saves money on travel and long distance expenditures, and minimizes downtime.

Mobility solutions enable cost-effective, feature-rich communication with mobile staff including campus security, IT support, teachers, principals and vice principals. “Hot desking” capabilities enable teachers to move from class to class, applying their extension and profile to the nearest landline or wireless phone.

MITEL IN K-12

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[Alpine Schools](#)

[Downey Unified School District](#)

[St Micheal / Albertville Schools](#)

[David Turnham and Christney Elementary Schools](#)

[Aberdine Schools](#)

[Marlboro School District](#)

[Goshen Schools](#)

[Derry Township Schools](#)

[Greenville ISD](#)

Enhancing School Safety

With Mitel Education Solutions, school administrators can proactively disseminate information to staff, students and parents during an emergency situation. Enhanced 911 (E-911) with on-site notification and dispatch facilitates immediate response of on-site trained personnel to a 911 call in full compliance with E-911 legislation.

Classroom and wireless phones enable two-way communication with staff and students during emergency situations. Paging and mass notification enables instant placement of individual classroom, school-wide, groups of schools or district-wide pages, phone calls, e-mails and sms text messages.

Improving Parental Involvement

Classroom phones and teacher messaging solutions provide a convenient and non-disruptive way for parents to communicate with teachers. Telephony features including Calling Line ID, Ringer On / Off, Do Not Disturb, Advisory Message, Call Forwarding and Text Messaging ensure that phones do not disrupt classroom learning. Multi-Language School Auto Attendant helps improve communications with limited-English proficient households. Conferencing and Collaboration gives parents the ability to participate in activities like PTA / PTO meetings and parent / teacher conferences from any location with a broadband connection simply, conveniently and cost-effectively.

Empowering Teachers and Principals

Mitel Education Solutions yield many benefits to teachers and principals.

Classroom, common area and wireless phones ensure that teachers can be reached, no matter where they may be. Relevant and intuitive applications such as integrated and unified messaging enable teachers and principals to be more productive and responsive to time sensitive inquiries.

Classroom phones also help break the isolation of the classroom and improve communications with parents and school staff.



Conferencing and collaboration tools improve the way teachers interact with colleagues and parents and also the way they teach and are taught. These applications also enable virtual field trips, classroom collaboration inside and / or outside the district, targeted distance learning, tutoring, mentoring, etc. It is also ideal for teacher training / professional development.

Voice mail eliminates the need to rely on the school secretary for taking messages and monitoring mail slots for notes. The voice mail system can also be used to record homework assignments, event reminders, etc. that parents and students can access.

Unified Messaging is a highly efficient way for teachers to receive, store, sort and respond to messages. It also helps to accelerate the adoption of email by teachers who may not be email-savvy.

Common area phones with multiple line keys programmed for voice mail, allows teachers to access and respond to voice mail – a complement or alternative to classroom phones.

Hot desking facilitates teacher rotation between classrooms and also provides support for principals and vice-principals who work at multiple schools.

Integrated communications that are transforming schools and school districts. Mitel's integrated approach to communications is a powerful tool that is transforming the way school systems operate for the better!

Designed to protect existing investments, Mitel Education Solutions offer an intelligent migration path to IP adoption. To protect your present and future investment in technology, our intelligent evolution philosophy is designed to ensure that schools can evolve, update and migrate their communications solutions over time and at their own pace without disrupting or replacing the existing infrastructure. Flexible and expandable, Mitel Education Solutions are outstanding in their ability to integrate old and new, so you can future proof and build your system based on your own migration path.